ONEX COMBINATION/HEAT ONLY LIMITED WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the Heat Exchanger for leakage, thermal shock or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation. This limited warranty shall constitute buyer/owner’s exclusive remedy with respect to the Heat Exchanger. As such, the manufacturer disclaims all other warranties, express or implied, including warranties of merchantability and fitness for a particular purpose. The manufacturer shall not be liable for any special, direct, indirect, consequential, punitive or incidental damages of any kind, or labor, expenses, lost profits lost opportunities, or similar damages of any kind related to the Heat Exchanger.

HEAT EXCHANGER LIFETIME LIMITED WARRANTY

Model number and serial number are found on the rating plate affixed to the water heater. Heat exchangers are warranted against leakage and thermal shock for 10 years. Parts are warranted for 1 year. Any replacement heat exchanger under this warranty shall remain in warranty only for the unexpired portion of the original warranty.

*During the eleventh year and forward years of installation, Embassy will provide a replacement heat exchanger for a cost of one half of the then prevailing manufacturer’s suggested “retail list price”.

TEN-YEAR WARRANTY

The Manufacturer further warrants to the original owner at the original installation site that the Product’s heat exchanger assembly will be free from defects in material or workmanship for Ten (10) years from the date of shipment from the factory. If upon examination by the Manufacturer the heat exchanger is shown to have a defect in material or workmanship during the warranty period, the Manufacturer will replace the heat exchanger assembly upon payment.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. this limited warranty does not cover leakage or other malfunction caused by:
   a. Defective installation and specifically, any installation which is made:
      i) in violation of applicable state or local plumbing, housing or building codes, or
      ii) without a certified American Gas Association, ASME, or comparable Temperature Pressure Relief Valve, or
      iii) contrary to the written instructions furnished with the unit.
   b. Adverse local conditions and specifically, sediment or lime precipitate in the tubes and/or headers or corrosive elements in the atmosphere.
   c. Misuse and specifically, operation and maintenance contrary to the written instruction furnished with the unit, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.
2. This warranty also does not cover:
   a. Production of noise, odors, discoloration or rusty water.
   b. Damage to surrounding area or property caused by leakage or malfunction.
   c. All labor costs associated with the replacement and/or repair of the unit, including:
      i) examination and replacement of parts claimed to be defective
      ii) any freight, shipping or delivery charges;
      iii) any removal, installation or reinstallation charges;
      iv) any material and/or permits required for installation, reinstallation or repair;
      v) charges to return the water heater and/or components to the manufacturer.
   d. Any failed component of the water heater system not manufactured as part of the water heater.
   e. Any water heater altered without prior written approval from the manufacturer.
   f. Any damage or failure due to contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, lint, dirt or dust, entering the water heater or any of its components.
   g. Any damage or failure due to chemically contaminated combustion air, including, but not limited to, chlorine gas, halogenated hydrocarbons, Freon, entering the water heater or any of its components.
   h. Any water heater that has been damaged as a result of natural disasters, including, but not limited to, lightning, fire, earthquake, hurricanes, tornadoes or floods.

WHAT WILL WE DO TO CORRECT PROBLEMS?

If a defect occurs within the warranty period we will:
1. Provide a comparable replacement manufacture, or at our option, repair any unit which develops a leak in the heat exchanger within the warranty period.
2. Provide a replacement part, or at our option, repair any part which fails to function within the parts warranty period. To obtain a replacement, you must return the defective part to our manufacturing facility. We reserve the right to verify any claims of defect by inspection.

CONDITIONS

We will not:
1. Repair or replace any water heater, or part, subject to conditions outlined in “What Does This Limited Warranty Not Cover?”
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model number/serial number.
4. Replace any water heater without prior receipt of actual rating plate from the appliance.

HOW TO KEEP YOUR WARRANTY IN EFFECT?

To facilitate warranty service, you should:
1. Retain all bills of sale or receipts for proof of installation, etc.
2. Contact your installer or dealer as soon as any problem or defect is noticed.
3. When necessary, allow our representative to inspect the unit.
4. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number ____________________________
Serial Number ____________________________
Date of Installation ____________________________